## Strathmere Lodge



Manual	Fire & Emergency
Policy Number	FEG002
Original Date	May 16, 2022
Revised/Reviewed Date	August 30, 2023
Issued By	August 30, 2023 by Brent Kerwin
Approved By	Brent Kerwin

## **GAS OUTAGE**

**Initiation:** The Home is made aware that the supply of natural gas is about to be cut off or has been cut off.

## Impact:

- 1. The Home relies on natural gas to heat the Home, provide hot water and cook meals.
- 2. In cold weather, the loss of heat for an extended period may lead to evacuation of the Home.

## **Procedure:**

- 1. Call Enbridge Gas 24 hour emergency number 1-877-969-0999 if no advance warning has been given.
- 2. During non-business hours contact the Environmental Services Manager to report situation.
- 3. Call Administrator or alternate to report situation. He/she will contact the Ministry of Long Term Care and alert the County CAO.
- 4. Assess resident care needs particularly in cold weather.
- 5. Maintenance shall follow directions of gas company officials for turning off and restarting equipment.