

**Resident, Family, Friend and Responsible Party** **Newsletter – May ‘24**

Dear Strathmere Lodge residents, family members, friends/responsible parties:

1. **New Service – Dental Hygienist**



Please find enclosed/attached, information on mobile (on-site) dental hygienist services, now available to interested Lodge residents/Substitute Decision Makers.

In conjunction with the Federal Government’s new “Canadian Dental Care Plan” (see the enclosed/attached), residents/Substitute Decision Makers may want to avail themselves of dental hygienist services, which would be performed on-site at The Lodge, in resident rooms.

For more information, please contact Cheryl McGrail Sinclair, Registered Dental Hygienist, at (519) 350-6267.

1. **Local Resident Transportation Service**

For residents who need specialized transportation services to get to local appointments (e.g., dentist, eye, hearing, hospital), or to social events, including shopping, please note that The Lodge van will no longer be available for contracting.

The Lodge has consulted with the local Victoria Order of Nurses (VON) Transportation Services, who provides wheelchair accessible van service at a very modest cost.

For more information about VON Transportation Services, please call (519) 245-3170.

1. **Provincial Co-payment Rate Reduction for Basic (Shared) Rooms**



Those who are receiving the monthly co-payment rate reduction (i.e., those residents in a shared (“Basic”) room with a lower income as defined by the province) must apply for the rate reduction annually. Please send us a copy of your 2023 Notice of Assessment (NOA) from Canada Revenue Agency as soon as possible after income tax filing, in order to be re-assessed for continued rate reduction eligibility this year. To avoid being charged the full Basic rate, NOAs are required prior to July 1st.

Those currently paying the full cost of a basic room may wish to submit the NOA noted above, in order to see if a provincial subsidy is warranted for this year (e.g., this may be the case if a resident’s income dropped in 2023 versus 2022).

For clarification and/or additional information, please contact Augustine Caines, Office Supervisor (519-245-2520, ext. 6246, or via email at: acaines@middlesex.ca).

1. **Resident Clothing Closet and Drawers**



Our Lodge clothes laundering process results in quick turnaround times, which minimizes the need to have/store large volumes of clothing in the provided closet and drawers.

Given that our closets and drawers have finite space, we ask families to rotate clothing in/out as the seasons change, in order to avoid large volumes of clothing in the closet and drawers, which can lead to disorganization.

We appreciate families’ assistance in reviewing clothing in order to ensure that clothing is kept organized and easily accessible.

1. **Labelling of Residents’ Clothing**



To prevent missing clothing … This is a reminder that new clothing needs to be labelled with the resident’s name before a resident begins to wear it (this also includes items such as shoes/slippers and personal blankets/throws). Please ensure that you use the Clothing Bin near the main entrance to deposit clothing requiring labelling, after inventorying the clothing items on the form provided at the bin (further instructions are provided at the clothing bin).

For inquiries regarding missing clothing and the like, please contact Brent Kerwin, Administrator, at (519) 245-2520, ext. 6222 (or, via email: bkerwin@middlesex.ca).

1. **Labelling of Other Personal Resident Items**



Apart from clothes labelling noted above, residents/families are encouraged to label other personal resident effects (including new items brought to The Lodge from time-to-time), notably items that are more portable in nature, such as TV remote controls.

1. **In Conclusion ….**



Please let me know if you would like to see certain issues addressed in future newsletter editions (contact Brent Kerwin, Administrator, 519-245-2520, ext. 6222, or via

email at: bkerwin@middlesex.ca).

Please share a copy of this newsletter with other family members and friends, or direct them to our [web page](http://www.middlesex.ca/departments/long-term-care): <http://www.middlesex.ca/departments/long-term-care>.

Hardcopies of our newsletter are also maintained at our Public Information Board near Reception. Copies of older newsletter editions are compiled in binders at our Reception desk, and are available for your review.

**Brent Kerwin,** Administrator