

FOR IMMEDIATE RELEASE:

Middlesex County announces 911 Services Transition to Strathroy-Caradoc Police effective September 10, 2024

Middlesex County, ON – Middlesex County is announcing an upcoming change in the administrative operations of its 911 Primary Public Safety Answering Point (PSAP). Effective Tuesday, September 10, 2024, Strathroy-Caradoc Police Service (SCPS) will assume responsibility as the Primary PSAP and Central Emergency Reporting Bureau (CERB) for all municipalities within Middlesex County.

Despite this administrative change, the 911 process that residents are familiar with remains unchanged. In the event of an emergency, members of the public should continue to dial 911 as they always have. Emergency calls will be seamlessly directed to the appropriate response teams, ensuring that the same high standard of emergency response is maintained.

This transition brings the significant benefit of having CERB operations localized within Middlesex County. With SCPS based in the Municipality of Strathroy-Caradoc, emergency call responses can be handled with enhanced local knowledge and efficiency.

SCPS has a longstanding history of serving the community, having provided professional dispatch services for all County of Middlesex Municipal Fire Departments for over 10 years. Their experience, coupled with ongoing collaborations with Middlesex County's Planning and GIS departments, positions them well to take on this expanded role.

Middlesex County extends its gratitude to the London Police Service for their decades of dedicated service and looks forward to a smooth transition that continues to prioritize the safety and well-being of our community.

QUOTES:

"Our top priority is the safety and security of Middlesex County residents. By moving the 911 service to Strathroy-Caradoc Police Service, we are not only ensuring the continuity of emergency services but also enhancing the ability of those services to respond quickly and effectively through a provider that is deeply rooted in our community."

-Warden Aina DeViet

In the event of an emergency:

- Dial 9-1-1

Important Non-Emergency Numbers:

- Strathroy-Caradoc Police Services / SCPS: 519-245-1250
- Ontario Provincial Police (OPP): 1-888-310-1122
- First Nations (including Chippewas of the Thames, Munsee Delaware, Oneida, First Nation Police): 519-289-5577

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Middlesex County is an innovative, well-run organization offering high-value programs and services to the best community in which to live, visit, and do business in Southwestern Ontario. The County serves a vibrant, growing community of 78,000 people and offers a great place to call home, offering exceptional lifestyle, a wide variety of local attractions, and wonderful sense of community.

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