


Strathmere Lodge

	Manual	Fire & Emergency
	Policy Number	FEG002
	Original Date	May 16, 2022
	Revised/Reviewed Date	July 24, 2024
	Issued By	Environmental Service Manager
	Approved By	Administrator

GAS OUTAGE

Initiation: The Home is made aware that the supply of natural gas is about to be cut off or has been cut off.

Impact:

1. The Home relies on natural gas to heat the Home, provide hot water and cook meals.
2. In cold weather, the loss of heat for an extended period may lead to evacuation of the Home.

Procedure:

1. Call Enbridge Gas 24 hour emergency number 1-877-969-0999 if no advance warning has been given.
2. During non-business hours contact the Environmental Services Manager to report situation.
3. Call Administrator or alternate to report situation. He/she will contact the Ministry of Long Term Care and alert the County CAO.
4. Assess resident care needs particularly in cold weather.
5. Maintenance shall follow directions of gas company officials for turning off and restarting equipment.