

**Resident, Family, Friend and Responsible Party** **Newsletter – Mar. ‘18**

Dear Strathmere Lodge residents, family members, friends/responsible parties:

1. **Annual Ministry of Health Inspection Report**

The results of The Lodge’s Annual “Resident Quality Inspection (RQI)” are now posted on the Ministry of Health and Long Term Care Home’s Provincial Public Reporting website (<http://publicreporting.ltchomes.net/en-ca/default.aspx>), and a hardcopy of the report is posted on the bulletin board near Reception.

Four (4) Ministry of Health Inspectors spent seven (7) days at The Lodge in January reviewing our compliance with provincial long term care home legislation. The inspection process includes: interviewing 40 residents; interviewing family representatives; reviewing the physical facilities for resident safety; and reviewing resident health information.

The average provincial long term care home concludes an “RQI” inspection with eight (8) “Notices” issued by the Ministry of Health and 0.86 “Orders” (more serious compliance deficiencies). The Lodge received five (5) Notices and no Orders.

The of Ministry of Health also provides a copy of the report to the Residents’ Council President and Family Council President, and the results of all inspections are discussed at Residents’ Council and Family Council meetings.

1. **New Telephone System - Reminder**

This is a reminder that our telephone system technology was replaced in January.

With the introduction of the new phone system, callers have been given the option of speaking with a “live operator”, or entering their desired phone extension number for faster connection to their desired party.

If your phone call is urgent, and you encounter difficulty in getting through directly to your desired party, you may select an alternate phone extension number from the operator menu to request assistance.

If you have any feedback about our new phone system, please let me know (519-245-2520, ext. 6222, or bkerwin@middlesex.ca).

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**3. Recreation Calendar - March**

Please do not forget to pick up and check out our monthly Recreation calendar (available in each Resident Home Area, and also posted on our County web page) for events that you may find of interest and would like to attend.

Our upcoming Special Events for March (in the Rose Room):

1. Saturday, March 3rd at 1:30pm – Leaving Tracks entertains
2. Monday, March 5th at 2:00pm – Alicia Veens entertains
3. Wednesday, March 7th at 2:00pm - Music with Wayne & Rich
4. Wednesday, March 14th from 1:30pm to 3:00pm – Ladies’ Auxiliary Penny Auction (in the Chapel)
5. Friday, March 16th at 2:00pm – St. Patrick’s Day Party with The Goldies (Don’t forget to wear green!)
6. Tuesday, March 20th at 6:45pm - The Crackers Ukuele Group entertains
7. Friday, March 23rd at 2:00pm – Happy Hour with Franky Baby
8. Tuesday, March 27th at 2:00pm – Tony Nother entertains

Looking ahead to April:

1. Geri Fashions of London will be here for a Spring clothing sale on Wednesday, April 11th from 9:00am to 3:00pm in the Rose Room (Geri Fashions provide regular and “adaptive” clothing in fashionable styles for seniors)
2. Our Annual In-door Yard Sale and Ollie Bollen Sale will be held on Saturday, April 21st from 10:00am to 12:00pm in the Rose Room.

**4. Strathmere Lodge Ladies’ Auxiliary**

The Ladies’ Auxiliary is made up of a group of dedicated ladies who work tirelessly volunteering their time to support Lodge residents, and to raise funds for resident equipment and activities (e.g., through Bazaars and Tuck Shop sales).

Members of the Ladies’ Auxiliary volunteered over 7500 hours of their time in 2017 in support of the residents.

Thank you to all who help support the work of the Ladies’ Auxiliary.

**5. Family Council**



This group of involved and caring friends and family members meets on a regular basis to share information and discuss common issues. The next meeting is scheduled for Monday, March 5, 2018, at 1:30pm in the Conference Room upstairs.

All family and friends of residents of Strathmere Lodge are welcome to attend. No pre-registration is necessary.

For more information, please contact Marcy Welch (519-245-2520, ext. 6226, or mwelch@middlesex.ca)

Minutes of the most recent meeting are posted on the family information board in the Rose Room (near the Chapel), and previous minutes are available for review at our Reception desk.

**6. Inclement Weather - Reminder**



Everyone is reminded to take extra care in inclement weather – snow and ice.

Strathmere Lodge contracts with a snow removal company to plow and/or salt our walkways, parking lots and driveway areas, and our Maintenance personnel also maintain our walkways (shovel and salt).

**7. New Clothing - Reminder**



This is a reminder that new clothing needs to be labelled with the resident’s name before residents begin to wear it.

One of the ways clothing will go missing is if a resident wears new clothing before it gets labelled. In this case, if new clothing gets into our laundry system without a resident name on it, it becomes difficult, if not impossible, to trace it back to its rightful owner.

**8. In Conclusion ….**



Please let me know if you would like to see certain issues addressed in future newsletter editions (contact me at 519-245-2520, ext. 6222, or via email at: bkerwin@middlesex.ca).

Please share a copy of this newsletter with other family members and friends, or direct them to our web page: <http://www.middlesex.ca/departments/long-term-care>

Electronic back copies of our newsletter can be found on our County web page. Hard copies are compiled in binders at both our Reception desk and the staff lounge, and are available for your review.

You can find additional copies of this newsletter edition on our Public Information Board in the main lobby (near the Chapel).

**Brent Kerwin,**

Administrator

Distribution: Responsible Parties, Auxiliary, Information Board, Resident Home Areas (5), County Website, County Council, Staff, Other Stakeholders