

**Resident, Family, Friend and Responsible Party** **Newsletter – Aug. ‘18**

Dear Strathmere Lodge residents, family members, friends/responsible parties:

1. **Annual Resident/Family Satisfaction Survey**



Thank you to those of you who have completed/submitted the annual resident/family satisfaction survey, included with last month’s newsletter.

Shortly, we will summarize/analyze survey input, which we will share with the Residents’ Council and Family Council, and with staff. Ultimately, we are seeking to identify aspects of care and service where we can improve upon.

It is not too late to submit your completed survey. If you need the survey re-sent to you, please inquire at Reception, or contact me (at 519-245-2520, ext. 222, or via email at: bkerwin@middlesex.ca). The survey can be emailed to you, if this is your preference.

If you have not done so already, you are encouraged to complete the survey. We would like to receive all completed surveys by August 15, 2018.

1. **Recreation Calendar / Important Events**

Please pick up and check out our monthly Recreation calendar (given to every individual resident, in addition to being available in each Resident Home Area, and on our web page at: <https://www.middlesex.ca/departments/long-term-care/recreation>) for events that you may find of interest and would like to attend.

Our upcoming events for August (in the Rose Room, unless otherwise indicated):

1. Wednesday, August 1st, 2:00pm – Steve Isaac entertains
2. Wednesday, August 8th, 2:00pm – Entertainers Me-N-Im perform
3. Friday, August 17th, 2:00pm – Entertainment by Don Robertson
4. Friday, August 24th, 2:00pm – Our August Birthday Celebration
5. Saturday, August 25th, 1:30pm – Joel Horvath performs
6. Wednesday, August 29th, 2:00pm – Music by Kom-Motion Strings
7. Friday, August 31st, 2:00pm – Happy Hour with Jentleman Jim
8. **A Tricycle Built for Two**



Through the generous donation of one of our family members, The Lodge now has a new tricycle available for family/friends to take their loved one on a bike ride in the good weather.

This tricycle seats two, but can be peddled and steered easily by one person.

For more information about the tricycle, you can visit the tricycle website at: [www.ricksycle.com](http://www.ricksycle.com).

To discuss the tricycle further, or to reserve the tricycle for use, please contact Marcy Welch at The Lodge (519-245-2520, ext. 6226, or mwelch@middlesex.ca).

1. **Meal Guests**



This is a reminder to family/friends who wish to partake in a meal at The Lodge with their loved one…

In order to ensure that our Kitchen has the correct quantity of food, and to allow us to properly set up a table/space for you, we ask that you provide us with one (1) hour’s notice of your intention to dine with us (our Kitchen can be notified via a phone call to The Lodge, or if on-site, via staff on duty / in the applicable resident home area).

For more information, please contact Lesleigh Morden, Food Services Manager (519-245-2520, ext. 6242, or lmorden@middlesex.ca).

**5. Next Family Council Meeting**



This group of involved and caring friends and family members meets on a regular basis to share information and discuss common issues. The next meeting is scheduled for Monday, September 10, 2018, at 1:30pm in the (second floor) Conference Room.

All family and friends of residents of Strathmere Lodge are welcome to attend. No pre-registration is necessary.

For more information, please contact Marcy Welch (519-245-2520, ext. 6226, or mwelch@middlesex.ca).

Minutes of the most recent meeting are posted on the family information board in the Rose Room (near the Chapel), and previous minutes are available for review at our Reception desk.

1. **New Clothing - Reminder**



This is a reminder that new clothing needs to be labelled with the resident’s name before residents begin to wear it.

One of the ways clothing will go missing is if a resident wears new clothing before it gets labelled. In this case, if new clothing gets into our laundry system without a resident name on it, it becomes difficult, if not impossible, to trace it back to its rightful owner.

**7. In Conclusion ….**



Please let me know if you would like to see certain issues addressed in future newsletter editions (contact me at 519-245-2520, ext. 222, or via email at: bkerwin@middlesex.ca).

Please share a copy of this newsletter with other family members and friends, or direct them to our web page: <http://www.middlesex.ca/departments/long-term-care>

Electronic back copies of our newsletter can be found on our web page. Hard copies are compiled in binders at both our Reception desk and the staff lounge, and are available for your review.

You can find additional copies of this newsletter edition on our Public Information Board in the main lobby (near the Chapel).

**Brent Kerwin,**

Administrator

Distribution: Responsible Parties, Auxiliary, Information Board, Resident Home Areas (5), Website, County Council, Staff, Other Stakeholderst