

**Resident, Family, Friend and Responsible Party** **Newsletter – June ‘20**

Dear Strathmere Lodge residents, family members, friends/responsible parties:

1. **Coronavirus (COVID-19) Pandemic Update**



Further to provincial direction, all long term care homes in the province, including The Lodge, continue to suspend all non-essential visits due to the Coronavirus pandemic. Visits are suspended until further notice. At this time, only people visiting residents who are very ill or requiring end-of-life care are permitted to enter a long term care home.

Such steps are regrettable, but necessary to protect the health of the residents.

We understand residents and families are missing their visits together. Designated family members are invited to call us for health status updates on their loved one. As per our usual practice, we will advise designated family members of any resident health status changes.

To date, there have been no COVID-19 cases at The Lodge. As per provincial mandate, all Lodge residents and staff have been recently tested.

Lodge employees continue to be screened twice daily for COVID-19 symptoms as per provincial direction, as are Lodge residents.

Other provincial direction being adhered to includes:

1. All employees must wear procedural/surgical masks;
2. Health care workers can only work in one health care facility during the pandemic situation;
3. Enhanced cleaning and disinfection procedures; and
4. A temporary stoppage of hospital patients being admitted to long term care homes.

Lodge employees continue to demonstrate a high level of commitment to Lodge residents by diligently reporting to work.

We continue to wish all family/friends well during these unprecedented times.

1. **Recreation Calendar / Important Events**



Please be advised that large group entertainment programming in the Rose Room has been temporarily suspended. The Recreation staff continue to work with the residents in smaller group programs in the five (5) resident homes areas, and to conduct 1:1 visits with individual residents as applicable. A formal Recreation Calendar will not been produced for the month of June.

Now that the nice weather has arrived, residents are now enjoying some outdoor courtyard time.

The Recreation staff have been facilitating many “virtual visits” between residents and family members via “FaceTime” and the use of Apple iPads. This has received very favourable reviews among residents and families. If you are interested in virtual visits, please contact Marcy Welch (519-245-2520, ext. 6226, or via email at: mwelch@middlesex.ca). Note that virtual visits will require an iPhone/Apple product on the family/friend end of a virtual visit, or for Android device users, the downloading of the “Google Duo” app.

1. **Provincial Co-payment Rate Reduction for Basic Resident Rooms**



Those who are receiving the monthly co-payment rate reduction (i.e., those residents in a shared (“Basic”) room with a lower income as defined by the province) must apply for the rate reduction annually. Please send us a copy of your 2019 Notice of Assessment (NOA) from Canada Revenue Agency as soon as possible in order to be re-assessed for continued rate reduction eligibility this year. To avoid being charged the full Basic rate, NOAs are required prior to July 1st.

For clarification and/or additional information, please contact Augustine Caines, Office Supervisor (519-245-2520, ext. 6246, or via email at: acaines@middlesex.ca).

1. **Labelling of Residents’ Clothing**



This is a reminder that new clothing needs to be labelled with the resident’s name before residents begin to wear it (this also includes items such as shoes and personal blankets/throws). Please use the Clothing Bin at the main entrance to deposit clothing requiring labelling (instructions are provided at the Clothing Bin).

Recently, the following items circumvented our clothing bin (if you believe anything belongs to you, please contact John Fournier, Environmental Services Manager, at 519-245-2520, ext. 6244, or via email at: jfournier@middlesex.ca):

|  | **Clothing Item Description** | **Applicable Resident Home Area** |
| --- | --- | --- |
| 1 | Shoes (navy blue velvet with flowers/bows, polyester, Brand = Tender Tootsies) | Syndenham Meadows |
| 2 | T-shirt (dark gray, size L, Brand = Classic Tee O’Neill) | Syndenham Meadows |
| 3 | Shorts (Blue, size 34, Brand = Old Navy) | Syndenham Meadows |
| 4 | Blouse (green, black and white stripes) | Arbour Glen |
| 5 | Jacket (off white, with zipper) | Bear Creek |
| 6 | House Coat (Red) | Bear Creek |
| 7 | Socks (black, cotton, Brand = Calvin Klein) | Hickory Woods |
| 8  | Jacket (white, size M, with zipper) | Hickory Woods |
| 9 | Turtle Neck Shirt (white, short sleeves, size L) | Hickory Woods |
| 10 | Sweater (black with gray/blue plaid on front, wool, with zipper, Brand = Maerz) | Hickory Woods |
| 11 | Shirt (grey/blue stripes, cotton, size L, Brand = Denver Hayes) | Unidentifiable |
| 12 | Sweater (green, size L) | Unidentifiable |

1. **In Conclusion ….**



Please let me know if you would like to see certain issues addressed in future newsletter editions (contact me at 519-245-2520, ext. 6222, or via email at: bkerwin@middlesex.ca).

Please share a copy of this newsletter with other family members and friends, or direct them to our [web page](http://www.middlesex.ca/departments/long-term-care): http://www.middlesex.ca/departments/long-term-care

Electronic back copies of our newsletter can be found on our web page. Hard copies are compiled in binders at both our Reception desk and the staff lounge, and are available for your review.

You can find additional copies of this newsletter edition at our Public Information Board near Reception.

**Brent Kerwin,**

Administrator

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